

UNITED STATES PATENT AND TRADEMARK OFFICE  
**CERTIFICATE OF CORRECTION**

PATENT NO. : 7,552,086 B1  
APPLICATION NO. : 10/005102  
DATED : June 23, 2009  
INVENTOR(S) : Sunil Rajasekar et al.

Page 1 of 1

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

On the title page, in item (57), in column 2, in "Abstract", line 7, delete "checklists" and insert -- checklist --, therefor.

On the title page, in item (57), in column 2, in "Abstract", line 20, delete "the" and insert -- then --, therefor.

On sheet 1 of 6, in Figure 2, line 6, delete "Quaterly" and insert -- Quarterly --, therefor.

In column 1, line 10, delete "customers" and insert -- customer's --, therefor.

Signed and Sealed this

Sixth Day of July, 2010

A handwritten signature in black ink that reads "David J. Kappos". The signature is written in a cursive, flowing style with a large, stylized 'D' and 'K'.

David J. Kappos  
*Director of the United States Patent and Trademark Office*